

JULIE STEPHENS

Social Work Case Manager

+1 234 567 89 10

juliestephens@gmail.com

Boise, ID



PROFESSIONAL SUMMARY

Dedicated and compassionate Social Work Case Manager with experience in providing comprehensive case management services, including client advocacy, resource coordination, and support for individuals facing complex life challenges. Skilled in communication, crisis intervention, and interdisciplinary collaboration.

EDUCATION

2020 - 2022

Master of Social Work (MSW)

Boise State University / Boise, ID

2009 - 2013

Bachelor of Social Work (BSW)

University of Idaho / Moscow, ID

SKILLS

- | | |
|-------------------------|--------|
| • Case Management | Expert |
| • Crisis Intervention | Expert |
| • Client Advocacy | Expert |
| • Resource Coordination | Expert |

COURSES

2024

Licensed Clinical Social Worker (LCSW)

Idaho Board of Social Work Examiners

2023

Certified Case Manager (CCM)

Commission for Case Manager Certification

2022

Crisis Intervention Training (CIT)

Idaho Police Academy

EXPERIENCE

2020 - Now

2020 - Now

Social Work Case Manager

Ada County Health Department / Boise, ID

- Develop and manage individualized case plans for a diverse caseload of 40+ clients, focusing on mental health, substance abuse, and housing stability.
- Coordinate with local agencies and service providers to ensure clients receive necessary services and support.
- Conduct regular assessments and updates to adjust care plans based on client progress and changing needs.

2016 - 2020

2016 - 2020

Case Manager

Idaho Behavioral Health Associates / Nampa, ID

- Provided case management services for clients with behavioral health issues, including crisis intervention and long-term support planning.
- Worked closely with clients to develop achievable goals and connect them with community resources such as therapy, housing, and employment assistance.
- Implemented evidence-based practices and interventions, leading to a 20% increase in client goal attainment.

2014 - 2016

2014 - 2016

Social Services Coordinator

Gem County Social Services / Emmett, ID

- Managed a caseload of 30+ clients, providing support and referrals for social services including financial aid, health care, and family counseling.
- Assisted in program development and implementation, contributing to the creation of new support services based on community needs.
- Conducted outreach and engagement activities to raise awareness of available services and resources.

