



# Cruise Ship Waitress

**CLARA PORTER** 

United States, Salt Lake City, UT



#### **PROFESSIONAL SUMMARY**

Dedicated and customer-oriented Cruise Ship Waitress with over 10 years of experience in high-energy dining environments. Committed to providing exceptional service and ensuring an enjoyable dining experience for passengers. Seeking to leverage my skills in a dynamic cruise line setting.

#### **EDUCATION**

# Certificate in Hospitality and **Restaurant Management**

Salt Lake Community College / Salt Lake City, UT, Graduated: May 2014

#### **SKILLS**

•	Serving/Clearing Tables	Expert
•	Point of Sale (POS) Systems	Expert
•	Table Setting	Expert
•	Food Presentation	Expert
•	Food Preparation	Expert

#### **EXPERIENCE**

2021 - Now

## **Cruise Ship Waitress**

# Royal Caribbean International / United States, Miami, FL

- · Provide exceptional service to guests in dining rooms, ensuring a memorable dining experience while on board.
- Manage a section of up to 15 tables during busy meal periods, consistently delivering prompt and courteous service.
- · Upsell food and beverage items, contributing to increased sales and customer satisfaction.

2017 - 2021

#### **Restaurant Waitress**

# Seaside Grill / United States, Salt Lake City, UT

- Delivered excellent service in a fast-paced casual dining environment.
- Developed expertise in menu offerings and beverage pairings.
- · Handled cash transactions and balanced cash registers accurately at the end of each shift.
- · Maintained cleanliness and organization of dining areas, contributing to a positive guest atmosphere.

2014 - 2017

### **Catering Waitress**

# Elite Events Catering / United States, Salt Lake City, UT

- · Assisted in the setup and service of catered events.
- · Provided attentive service during events, ensuring timely delivery of food and beverages.
- Gained experience in event coordination and customer interaction.