

Pharmacy Technician

Sofia Ramirez

Professional summary

Detail-oriented Pharmacy Technician with excellent customer service skills, strong knowledge of pharmacy operations, and a commitment to ensuring accurate medication dispensing. Seeking to support patient care and contribute to the success of a retail or hospital pharmacy.

Experience

Pharmacy Technician Extern

January 2025 - April 2025
Banner Health Pharmacy / United States, Phoenix, AZ

- Filled and labeled prescriptions accurately under pharmacist supervision.
- Assisted with medication inventory management, including stock ordering and restocking.
- Provided patients with detailed instructions for prescription use and side effects.
- Processed insurance claims and resolved patient billing inquiries.
- Ensured medication storage complied with safety and regulatory guidelines.

Professional Development

- Medication Safety in Pharmacy Practice:** Completed online course through - Pharmacy Times (Feb 2025)
- Pharmaceutical Compounding Techniques:** Attended workshop at Arizona Pharmacy Association (April 2024)

Volunteer Experience

Health Clinic Assistant (Volunteer)

June 2024 - August 2024
Phoenix Community Health Clinic

- Assisted in providing patient education on over-the-counter medications and proper usage.
- Supported the pharmacy team in managing daily patient intake and prescription filling.
- Maintained accurate patient records and assisted in clerical tasks.

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Education

Pharmacy Technician Diploma

Arizona College of Allied Health
Graduated: May 2025

- Relevant Coursework: Pharmacy Law, Drug Therapy Management, Patient Safety, Pharmaceutical Calculations

Certifications

- Certified Pharmacy Technician (CPhT): - Pharmacy Technician Certification Board-, Certified July 2023
- CPR and First Aid Certified: American Heart Association, Certified June 2023
- HIPAA Compliance Training: Completed May 2023

Skills

- Prescription preparation and medication labeling
- Customer service in healthcare settings
- Inventory management and medication ordering
- Proficiency with pharmacy software (e.g., PioneerRx, ScriptPro)
- Strong organizational skills and attention to detail
- Ability to work efficiently in a fast-paced, team-oriented environment