



**HAROLD
FELIX**

Retail Storekeeper

 (969) 979-6864
 haroldfelix@email.com
 United States, Omaha, NE

EDUCATION

High School Diploma

2004 – 2016

Omaha Central High School, NE

Forklift Operator Certification

2021 –

OSHA

SKILLS

Inventory Management ● ● ● ● ● ●

Stock Control & Replenishment ● ● ● ● ● ●

Customer Service Excellence ● ● ● ● ● ●

Team Leadership & Training ● ● ● ● ● ●

Supplier Coordination ● ● ● ● ● ●

Inventory Tracking Systems ● ● ● ● ● ●

Retail Operations ● ● ● ● ● ●

PROFESSIONAL SUMMARY

Dedicated and detail-oriented Retail Storekeeper with over 5 years of experience in inventory management, customer service, and operations. Seeking to leverage expertise in stock control and team collaboration to contribute to the success of a dynamic retail environment.

EXPERIENCE

Retail Storekeeper, Target, United States, Omaha, NE

June 2022 – Now

- Manage daily operations of the stockroom, ensuring timely restocking of shelves and accurate inventory levels.
- Coordinate with suppliers to order and receive products, reducing out-of-stock incidents by 15%.
- Train and supervise a team of 4 stock clerks, enhancing productivity and maintaining a clean, organized stockroom.
- Collaborate with sales associates to provide excellent customer service, assisting with product location and availability.
- Implemented an inventory tracking system that improved accuracy by 20%, reducing losses and discrepancies.

Sales Associate, Walmart, United States, Omaha, NE

May 2019 – June 2022

- Assisted customers with product selection, provided information on promotions, and handled returns and exchanges.
- Maintained a well-organized sales floor, restocked shelves, and ensured accurate pricing of items.
- Supported inventory audits and participated in the bi-annual store count.
- Received recognition for exceptional service and teamwork, contributing to a 10% increase in customer satisfaction scores.