Software Development Project Manager

Joni McDowell

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📍 United States, Los Angeles, CA

Professional summary

Accomplished Software Development Project Manager with over 8 years of experience leading cross-functional teams in the successful delivery of complex software projects. Proven track record in managing all phases of the software development life cycle (SDLC) using Agile and Waterfall methodologies. Adept at aligning project objectives with business goals, ensuring timely delivery, and fostering effective collaboration among stakeholders.

Experience

Senior Software Development Project Manager

June 2021 - Now

Zoho Corporation / United States, Pleasanton, CA

- Lead the development and deployment of an enterprise-grade CRM system, contributing to a 30% increase in customer satisfaction.
- Manage a cross-functional team of 12 software engineers, designers, and QA specialists.
- Define project scope and objectives, develop detailed project plans, and implement Agile methodologies.
- Introduce automated testing and CI/CD processes, reducing the software release cycle by 35%.

Software Development Project Manager

March 2018 - May 2021

Couchbase Inc. / United States, Santa Clara, CA

- Directed multiple projects for NoSQL database solutions, including a major upgrade that improved system performance by 40%.
- Coordinated with stakeholders to gather requirements, create project timelines, and manage budgets, achieving a 95% rate.
- Facilitated Agile ceremonies, including sprint planning and retrospectives, to enhance team productivity and project visibility.
- Utilized Jira and Trello for project tracking and reporting, ensuring clear communication and efficient progress monitoring.

Associate Software Development Project Manager

January 2016 - February 2018

Box Inc. / United States, Redwood City, CA

- Assisted in managing software development initiatives for Box's cloud content management platform.
- Worked closely with development teams and product owners to define project deliverables, create user stories, and prioritize tasks.

Education

Bachelor of Science in Computer Science

2009 - 2013

University of California

United States, Los Angeles

Project Management Professional (PMP)

Project Management Institute

Renewed: 2022

Skills

Skill	Rating
Agile & Waterfall Methodologies	◆◆◆◆◆
Project Lifecycle Management	◆◆◆◆◆
Risk Management & Mitigation	◆◆◆◆◆
Team Leadership & Collaboration	◆◆◆◆◆
Budgeting & Resource Allocation	◆◆◆◆◆
CI/CD & Automation Tools	◆◆◆◆◆
Jira, Trello, Git	◆◆◆◆◆

- Monitored project progress, identified risks, and implemented mitigation strategies to keep projects on track and within scope.